FREQUENTLY ASKED QUESTIONS
New and First Year Statistics Students
http://libguides.lib./statisticsscitech

Q. Where can I study?
A. There are 10 libraries on the Fort Garry Campus. Each library has study carrels and the Elizabeth Dafoe Library, Sciences and Technology Library, and Engineering Library and the Agriculture Library have group study rooms. To reserve a group study room, inquire at the library’s Services Desk.

Q. Where do I get a library card?
A. The student ID card issued to you by the University of Manitoba (UM) is also your library card.

Q. How do I log in to use library computers and resources off-campus?
A. Your UMnetID will get you access to computers on campus and library resources such as e-books, journal articles and citation tools both on and off-campus.

Q. How do I find the library catalogue and do some research from home. How do I do this?
A. You can search the catalogue from the Libraries’ homepage at http://umanitoba.ca/libraries/. Login is not required. To search databases click on the Databases A-Z link in the Find column. A off-campus database access will require logging in when you select a database to search. Enter your UMnetID and password.

Q. How do I borrow a book?
A. You can borrow a book(s) with your student ID card at the Services Desk of every UM library.

Q. How many books can I borrow?
A. UM students can borrow a maximum of 200 books.

Q. How do I find a book?
A. Search the Libraries’ online catalogue to find the book(s) you are looking for. The catalogue record of the book will provide a call number and location for the book.

Q. What is One Stop Search?
A. One Stop Search, found on the Libraries homepage, is a search engine that lets you search at the same time for books in the library catalogue and articles in databases.

Q. What is the difference between a library catalogue and a database?
A. The library catalogue shows titles of books and journals that are held by the library. The database shows the detailed content of the articles within the journals or chapters in the books which may or may not be held by the library.

Q. How do I find journal articles on a specific topic?
A. To find journal articles, search databases at http://libguides.lib.umanitoba.ca/articlesdatabases.

Q. How do I get books and journal articles not available at UM Libraries?
A. If UML does not own a book or journal that you need, our Document Delivery department can get it for you from another library. For more information, go to: http://umanitoba.ca/libraries/services/docdel.html.

Q. How do I login to the Library computer workstations?
A. In order to use computer workstations in the Library, current UM students must login with their INS user account and password. Obtain your UM computer accounts ID and your email through the Claim ID process at: https://iridium.umanitoba.ca

Q. Does the Library provide wireless access to the UM network?
A. Yes. To access the UM campus wireless network you need a laptop computer, a wireless client card and a valid UM computer account. Handouts for wireless access are available at any UM library or see instructions at: http://www.umanitoba.ca/computing/ist/connect/wireless/index.html

Q. How do I access my personal file space (H drive) when I am using a computer in the Library?
A. All UM students with a valid UM computer account have a "personal file space" (H drive). This file space is secure and is regularly backed up. To access your H drive, log in with your UmnetID on any open area computer on campus.

Q. How do I access my personal file space (H drive) from home?
A. Instructions for accessing UM network files are at http://umanitoba.ca/computing/ist/connect/remotefileaccess.html.

Q. How do I print in the library?
A. Send your print jobs from your laptop or any computer in the library and retrieve them from the print workstation located on the main floor, next to the computer lab. The cost is 10 cents per page for black and white and $1.00 per page for colour. You can add money to your student ID card at the copy card dispenser or ask for a temporary blank card at the Services Desk.