Lexicomp: Switching Subscriptions

The WRHA Virtual Library now has a Lexicomp subscription, which offers a broad range of drug-related resources for pharmacists and other users. This handout explains how to switch to the WRHA Virtual Library version of Lexicomp for users who previously had a personal or other organizational subscription.

Step 1 – Get the Authorization Code

1. Go to WRHA Virtual Library https://libguides.lib.umanitoba.ca/wrha
2. Go to Find Information – Online Resources
3. Click on Resources Starting With: L
4. Click on Lexicomp
5. Login with your WRHA Virtual Library username and password
6. Accept the Lexicomp End User Agreement
7. Click on the blue box Mobile Access Codes
8. Select your platform and whether you already have the app downloaded.
9. Note the Authorization Code; required for Step 2

Step 2 - Add Subscription to Your Account

2. Click Log in now and log into your existing account.
3. In the Subscriptions section, locate Add a Subscription by Code.
   - If you do not see Add a Subscription by Code, click on "Have a product code? Add the subscription here"
4. Enter the Authorization Code; click Add Subscription.
   - If you receive a "The product code is not valid" message, please confirm the code was entered correctly and try again. You may also need to update your email address to your organizational email. If you are not using your organizational email address, please click CHANGE EMAIL ADDRESS on the right-hand side of the page.
5. You will receive an email with a 5-character PIN at your registered email address.
6. Enter the PIN into the Verify PIN field; Click Verify.
7. Click Finish.
Step 3 - Mobile App

If you have not previously used the Lexicomp app:

1. Download the Lexicomp app from the app store for your device.
2. Open the Lexicomp app on your device.
3. Please read the license agreement and tap Accept.
4. Enter your email and password and tap Sign In. If you forgot your password, click http://webstore.lexi.com/Set-Password.
5. You will receive an Account Synced message. Tap OK to this message.
6. You must download the databases before you can begin accessing your subscription.
7. Place check marks next to the databases you wish to install, or tap Select All and then tap Update.
8. If prompted, tap OK.
9. After the update is complete, tap the Home icon in the lower right corner.
10. Select an icon to begin accessing your Lexicomp Mobile App subscription.

If you have previously used the Lexicomp app:

1. Open the Lexicomp app on your device.
2. Tap the Update icon, place check marks next to the databases you wish to update, or tap Select All and then tap Update.
3. After the update is complete, tap the Lexicomp icon in the lower right corner.
4. Select an icon to begin accessing your Lexicomp Mobile App subscription.

If you are having problems, get in touch with us! https://libguides.lib.umanitoba.ca/wrha/contact