What to Do When: Patron asks about a Book on VR

- Ask Patron Status: Faculty, Staff, or Student?
  - Faculty, Staff, or Student? Double Check Book they want is in UML using PRIMO
    - Book available online in UML: Send Permalink
    - Book available in print in UML: Check Liaison Librarian List for subject referral
      - Not sure of Liaison Librarian: Send Patron link to Request a Purchase Online Form
      - Not Available in UML: Check the National Emergency Library (NEL) for the patron
        - Not Available in NEL: Refer to Liaison Librarian by making a Ticket
          - Not sure of Liaison Librarian: Send Patron link to Request a Purchase Online Form
            - Available in NEL - Send Patron Link
              - Send NEL Copyright Information from Ask Us Staff Guide

Reminder: During the Pandemic physical books are not accessible to patrons

https://libguides.lib.umanitoba.ca/staff/home
https://libguides.lib.umanitoba.ca/AskUsTraining/home
https://apps.lib.umanitoba.ca/forms/uml/recommend/index.php
https://apps.lib.umanitoba.ca/forms/uml/recommend/index.php
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